

TEAM HOSPITAL ACQUIRED PRESSURE INJURIES



PRESENTED BY:
Cynosure HQIC

FALL 2021

GAME DAY PROGRAM

TEAM HAPI

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PRESENTED BY:



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CREDITS

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State Hospital Associations & Regional Partners

Cynosure Improvement Advisors

Cynosure HQIC Patient Family Partnership Council Members

Athletes

Participants of Team HAPI

**JOIN OUR TEAM
ROSTER TODAY!**

FOLLOW US ON



TEAM HAPI

TRYOUTS & REQUIREMENTS

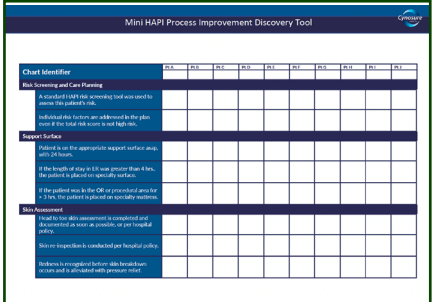
To be part of Team HAPI, we will require some preparation prior to practice. You will need to complete two steps before our kick off call to be part of the roster for Team HAPI.

1

COMPLETE DISCOVERY TOOL

Complete the Discovery Tool by reviewing 5-10 medical records for the topic session you would like to attend. If you have previously completed a Discovery Tool, now is a great time to test out any changes that were made since the last review.

[HAPI DISCOVERY TOOL LINK](#)




The image shows a spreadsheet titled "Mini HAPI Process Improvement Discovery Tool". It has columns for "Chart Identifier" and rows for "Risk Screening and Care Planning", "Support Surface", and "Skin Assessment". Each row contains a list of specific criteria to be checked, followed by a grid of checkboxes for each of the 10 medical records reviewed.

2

SUBMIT YOUR DISCOVERY TOOL FINDINGS

Take a 2 minute survey to report your findings. We will dive into the findings in more detail during our league games.

[SUBMIT YOUR FINDINGS](#)



The image shows a survey form titled "Cynosure HQIC Discovery Tool Findings". It includes instructions for completing the survey, a list of 9 multiple choice questions, and a section for submitting findings. The form is designed to be completed after the Discovery Tool has been reviewed.



CLIC

WHAT IS CLIC?

The **Cynosure Learning and Improvement Connection**, or **CLIC**, is our virtual learning platform. CLIC is designed to be a low burden, resource-rich online environment for our hospitals to build knowledge and gain the skills necessary to effectively drive improvement.

We call CLIC “democratized education.” **EVERYONE** in your organization is invited to join CLIC. Everyone? Yes, everyone! Clinical, non-clinical, patient care, non-patient care – everyone. CLIC is where you will find information and resources for HQIC quality improvement.

Each video or written module is designed to be completed within 5 minutes on average, and each course contains several additional resources for your improvement teams.



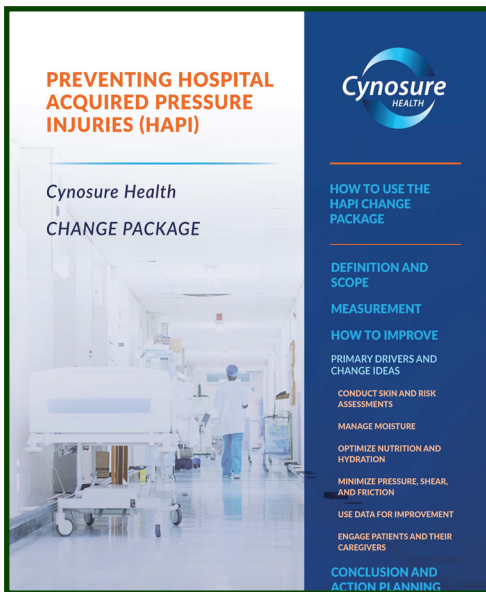
- 1 Create an account in CLIC by navigating to <https://CLIC.Thinkific.com>, and following the instructions to register.
- 2 Once registered, click the links for available courses, and click “enroll” for the course you would like to view.
- 3 Once enrolled, you will find hundreds of educational modules in several courses designed to be experienced on demand in short timeframes.

YOU MUST BE REGISTERED FOR CLIC PRIOR TO LEAGUE GAMES

WHAT IS A DISCOVERY TOOL?

Within CLIC, you will find an entire course with helpful resources and tools dedicated to HAPI Improvement within your hospital & organization.

For HAPI, watch the short educational video modules, download the topic change package, and download the topic Discovery Tool. Discovery Tools are a quick, efficient method for identifying process gaps in which to focus improvement. You can learn more about Discovery Tools by watching the short introductory video below.



| Mini HAPI Process Improvement Discovery Tool | | | | | | | | | | |
|---|------|------|------|------|------|------|------|------|------|------|
| Chart Identifier | PI A | PI B | PI C | PI D | PI E | PI F | PI G | PI H | PI I | PI J |
| Risk Screening and Care Planning | | | | | | | | | | |
| A standard HAPI risk screening tool was used to assess this patient's risk. | | | | | | | | | | |
| Individual risk factors are addressed in the plan even if the total risk score is not high risk. | | | | | | | | | | |
| Support Surface | | | | | | | | | | |
| Patient is on the appropriate support surface asap, with 24 hours. | | | | | | | | | | |
| If the length of stay in ER was greater than 4 hrs., the patient is placed on specialty surface. | | | | | | | | | | |
| If the patient was in the OR or procedural area for > 3 hrs, the patient is placed on specialty mattress. | | | | | | | | | | |
| Skin Assessment | | | | | | | | | | |
| Head to toe skin assessment is completed and documented as soon as possible, or per hospital policy. | | | | | | | | | | |

[Watch the HAPI Discovery Tools Overview Video HERE!](#)



MEET YOUR FANS!

PFP HUB

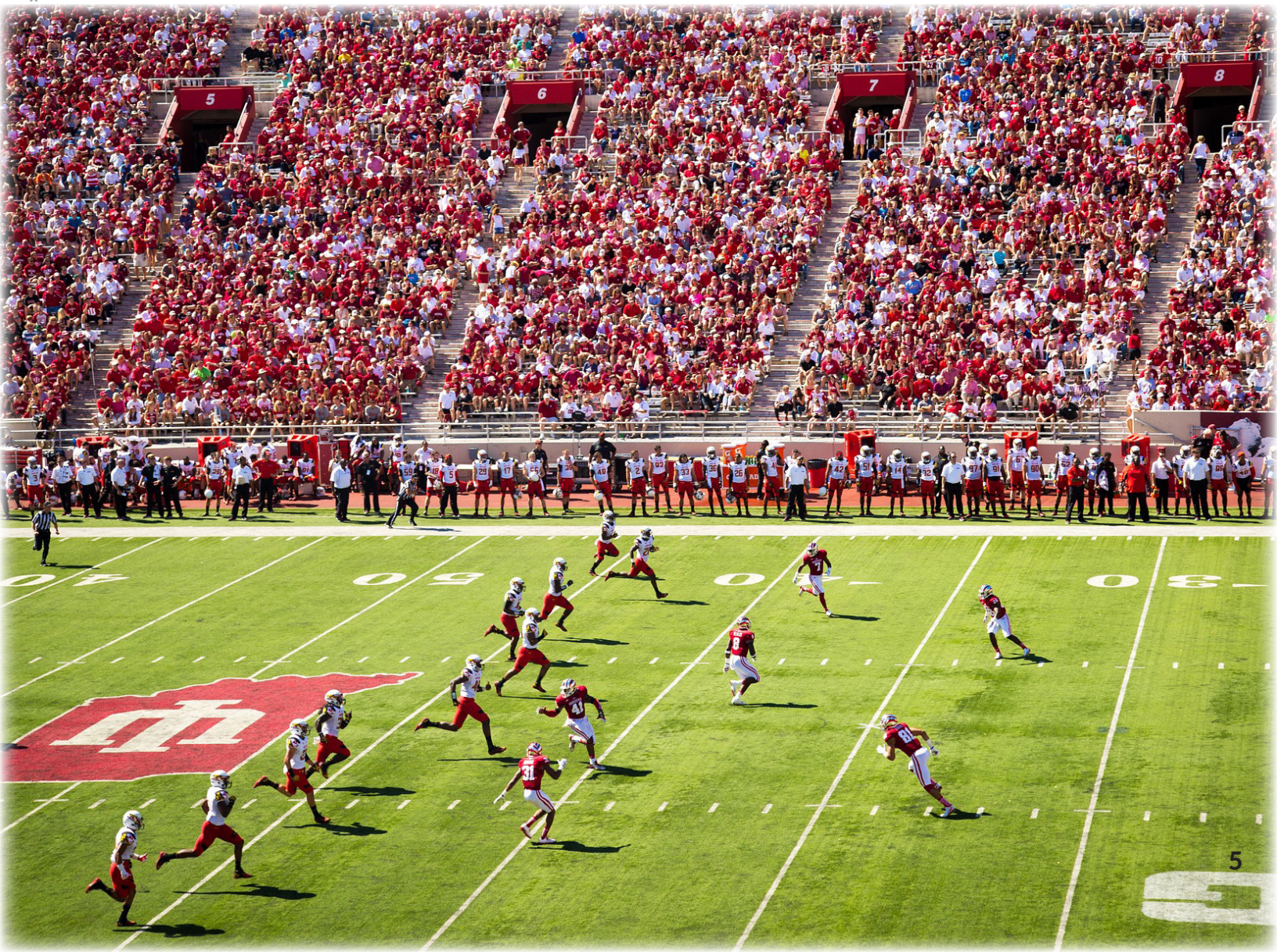
THE CYNOSURE PATIENT FAMILY PARTNERSHIP HUB

a multi-state network of advisors with lived experiences

WHAT IS THE CYNOSURE PATIENT FAMILY PARTNERSHIP (PFP) HUB?

It's a virtual community of people who have experience seeking and receiving healthcare. People who have "been there and done that" and who want to make the experience better for others in the future. The Cynosure PFP Hub includes patients and their family caregivers from hundreds of hospitals across the United States. Hub members get involved and share their lived experiences with healthcare leaders, quality improvement staff and other patients and family caregivers **to help improve health care quality**. The Hub supports Patient Family Partners by:

- Sharing effective ways to partner with hospitals
- Including people with all levels of experience in meetings and discussions
- Allowing for an open exchange of knowledge; and
- Providing support to new PFPs before they join a committee or workgroup.



MEET YOUR COACH!



JACKIE CONRAD, MBA, BS, RN, RCC™
Improvement Advisor
Cynosure Health

Jackie has over twenty-five years of hospital leadership experience, serving in clinical, staff development and executive roles. Jackie's clinical background is in rehabilitation nursing, specializing in spinal cord injury nursing. She has served two organizations as a Chief Nursing Officer, in a large urban teaching hospital and a smaller community hospital. She has led for Falls, Hospital Acquired Pressure Injury (HAPI) and Catheter Associated Infection (CAUTI) and provides leadership and improvement coaching to front line clinical leaders and executives. She earned her Bachelor's degree in Nursing at Saint Xavier University in Chicago, Illinois and her Master's degree in Business Administration at Olivet Nazarene University in Bourbonnais, Illinois. She is also credentialed as a Leadership Coaching Specialist and Registered Corporate Coach™.

LEAGUE INFORMATION

FIRST QUARTER: COACHING OFFICE HOURS

Successful athletic teams create an environment of continuous learning and development with practice, review of game film, and course correction. In the Cynosure HQIC, our version of "game film" is the completion of Discovery Tools. This quick, low burden process is designed to identify processes with opportunities for improvement, cutting down the time that teams spend testing, trying, and testing again.

SECOND QUARTER: TEAM SPRINTS

Gather your improvement team to sprint together towards those field goals and touchdowns! Cynosure HQIC Sprints are a fun, engaging, and productive method to drive improvement further and faster. Over the course of 2-4 short sessions your team will take those Discovery Tool findings to the next level. Coach Conrad is not only a national subject matter expert, but an expert at helping teams to share and implement practical strategies for improved outcomes.

Sprint participation is best when more than one member of your hospital's improvement team participates. Some examples of team members that are encouraged to participate include senior leaders, clinical leaders, ancillary leaders, quality improvement leaders, and frontline staff members. Everyone on your team is welcome on the field!

THIRD QUARTER: SPECIAL TEAMS

For those team members looking to build expertise, the Cynosure HQIC team has some great activities planned like:

- The Quality Improvement Residency Program for those newer to roles in quality improvement and management/ leadership roles
- Specialized training for those in newer Infection Prevention roles
- Harvesting of Bright Spots, Innovations, and Great Stories to share with hospital teams

FOURTH QUARTER: COUNTDOWN TO A TOUCHDOWN

- Be on the lookout for information about opportunities to:
- Engage with other hospitals through the Cynosure HQIC Hospital Listserv
- Gain national recognition for the hard work of improvement on the ground
- Showcase local innovation



FALL 2021 PRACTICE SCHEDULE

TEAM PRACTICES: OFFICE HOURS

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TEAM HAPI

October 12th

9am-9:45am PT | 10-10:45am MT | 11-11:45am CT | 12-12:45pm ET

[REGISTER](#)

October 25th

10am-10:45am PT | 11-11:45am MT | 12-12:45pm CT | 1-1:45pm ET

[REGISTER](#)

November 3rd

10am-10:45am PT | 11-11:45am MT | 12-12:45pm CT | 1-1:45pm ET

[REGISTER](#)

DON'T FORGET!

1 COMPLETE A DISCOVERY TOOL

HAPI
DISCOVERY TOOL LINK

2 SUBMIT YOUR DISCOVERY TOOL FINDINGS

SUBMIT YOUR FINDINGS



FALL 2021 LEAGUE SCHEDULE

LEAGUE SCHEDULE: SPRINTS

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Critical Access Hospitals

November 9th

9am-9:45am PT | 10-10:45am MT |
11-11:45am CT | 12-12:45pm ET

[REGISTER](#)

December 7th

9am-9:45am PT | 10-10:45am MT |
11-11:45am CT | 12-12:45pm ET

[REGISTER](#)

January 11th

9am-9:45am PT | 10-10:45am MT |
11-11:45am CT | 12-12:45pm ET

[REGISTER](#)

IPPS (non-CAH) Hospitals

November 10th

11am-11:45am PT | 12-12:45pm MT |
1-1:45pm CT | 2-2:45pm ET

[REGISTER](#)

December 8th

11am-11:45am PT | 12-12:45pm MT |
1-1:45pm CT | 2-2:45pm ET

[REGISTER](#)

January 12th

11am-11:45am PT | 12-12:45pm MT |
1-1:45pm CT | 2-2:45pm ET

[REGISTER](#)

OVERTIME

HAPI IMPROVEMENT HAS AN ENTIRE COURSE ON CLIC!

Enroll in the HAPI Improvement Course to dive even further into improvement strategies, tools, and resources to apply within your hospital or organization! In this course, you will find the HAPI Change Package, Discovery Tools, Podcasts from Subject Matter Experts, Online Resources & Tools from organizations across the nation, and much more.

ENROLL TODAY!

