

Cynosure + Convergence = Expertise

20 Years Driving Sustained, High-Impact Change

1999 →

Convergence
was founded

Began first **Patient Experience** surveys publicly reported in California (PEP-C)

2000s →

Published **Legislating Medication Safety: The California Experience**

Established **BEACON**, a patient safety collaborative, running over 6 years with 120 hospitals resulting in 2,750 lives saved

Published **Measure for Measure: Analyzing California Hospital Characteristics and Performance**

Launched **Southern California Patient Safety Collaborative**

Cynosure Health
was founded

Kicked off **Cal Hospital Compare**, a multi-stakeholder, statewide measurement/public reporting initiative

2010s →

Partnered with 200 hospitals on **Patient Safety First**, an initiative resulting in 3,500 lives saved and savings of \$63M

Commenced **Avoid Readmissions through Collaboration (ARC)**, resulting in 13,911 readmissions avoided and savings of \$133M

Partnered with **California Quality Collaborative** to grow Quality Improvement strategies for Ambulatory Settings

Spearheaded **ICU Liberation** with ABCDE protocol, resulting in 22.2% reduction in ICU LOS and 18% fewer ventilator days

Evaluated plan-product network performance for multiple populations in New York and California

Published the book, **All In: Using Healthcare Collaboratives to Save Lives and Improve Care**

Organized the **All In National Conference** in Baltimore

Played key role with the AHA **HRET Hospital Improvement Innovation Network (HIIN)**, which resulted in 100,000 fewer patient harms and savings of \$1B

Supported 5 states' **Medicare Beneficiary Quality Improvement Project (MBQIP)** efforts to improve quality of care in critical access hospitals (CAHs)

Helped 200,000 small group practices transition to **Merit-Based Incentive Payments System (MIPS)**

Led **Opioid-Safe Hospital Designation Program** in California

Awarded **CMS Network of Quality Improvement and Innovation (NQIIC) Prime Contractor**, to support data-driven health care quality improvement efforts across various settings and programs

2020s

Are You Ready for the Next 20 Years? We Are.

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