

New Approaches to Community Pharmacist Interaction

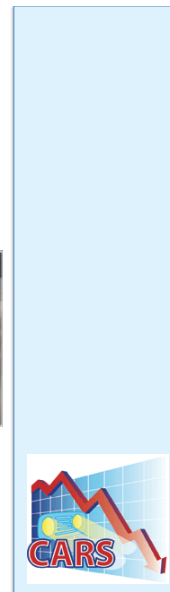
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School of Pharmacy
Carpooling With Pharmacy
October 10, 2013

About Us

University of California, San Francisco
Medical Center

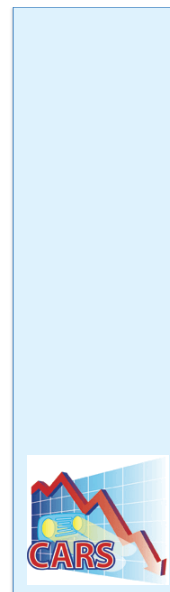


UCSF School of Pharmacy



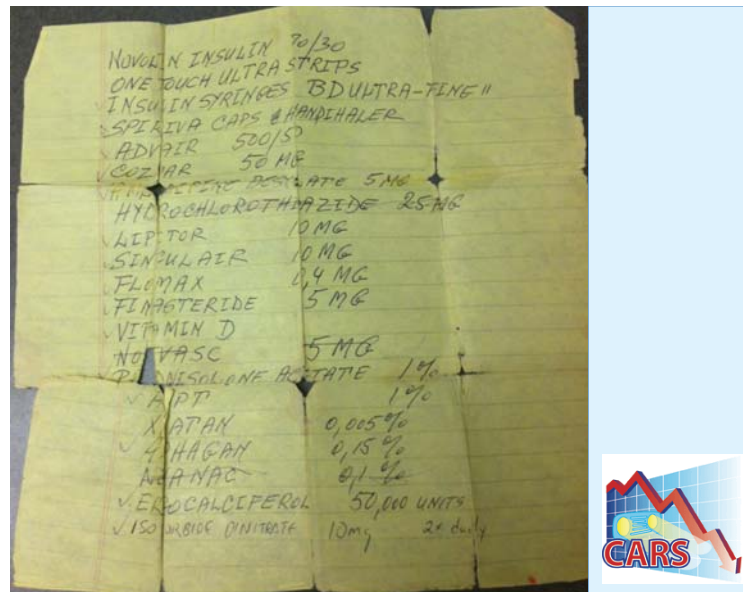
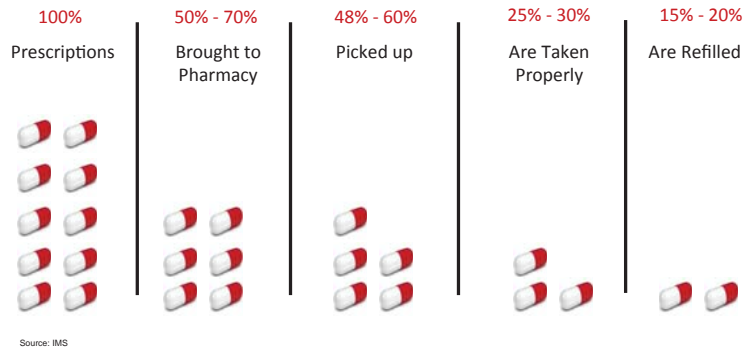
Our Focus

- *Medication management* is critical in achieving desired health outcomes
- Actionable *medication list*: portable, accessible, and useful
- Leveraging the *Community Pharmacist*



Rate of Medication Drop Off – Nearly 1 in 3 Patients Don't Fill

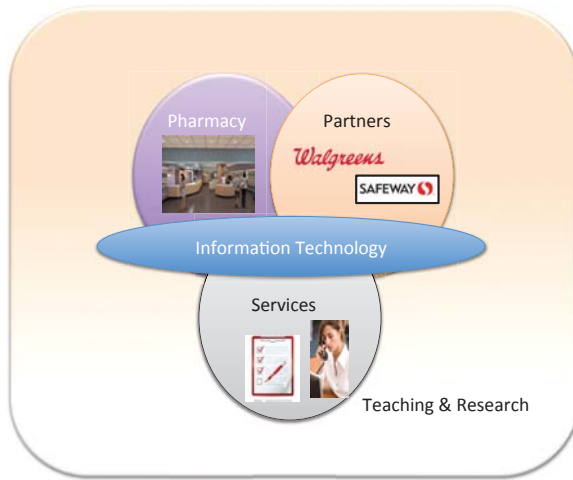
Adherence? Physicians – alignment, connection w/ PCP to hospitalists (handoff)



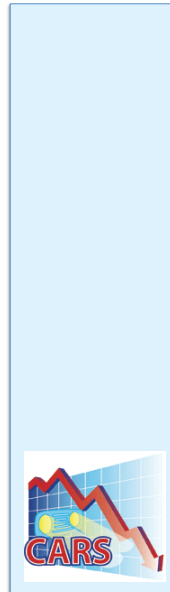
The Pharmacy Project

1. Engagement of Community Pharmacists
2. Pharmacy With Unique Space Design to Promote Health Interactions
 - MU Community Pharmacy
 - Location to pilot innovative programs
3. Tackling the 'actionable' medication list to facilitate health delivery
 - Hospital Transitions (Discharge) as a starting point
 - Technology (EMR)





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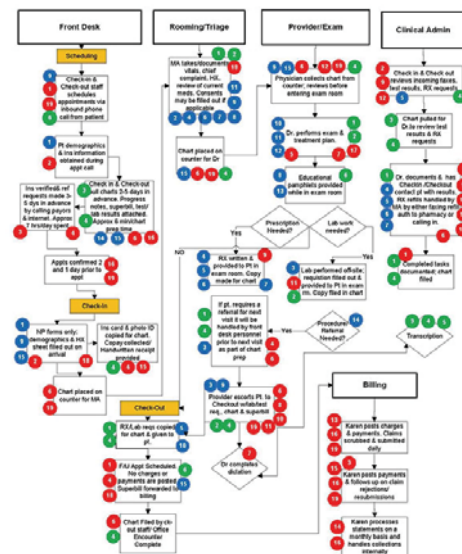
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Technology

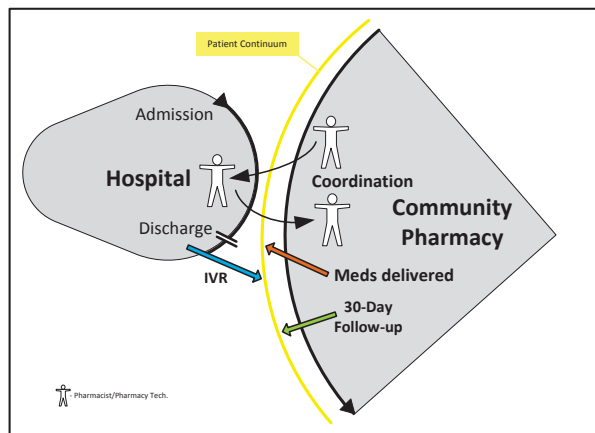
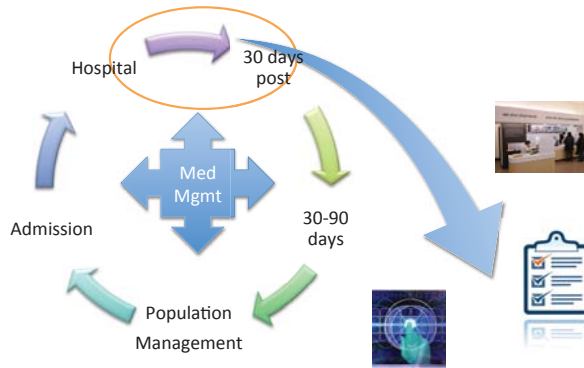


Electronic Medical Record

WORKFLOW DIAGRAM



BOOST **AMI** **TRANSITIONS**
CMS **ProjectRED** **Readmissions**
NAYLOR **COLEMAN**
CHF **Penalties**
Pneumonia



Our Current Study AIMS

- Identifying patients at higher risk for readmission due to medications
 - Brief risk survey for adherence and health literacy using developed tools
- Accurate medication list and Meds-to-Beds
 - Medications within 24 hours of discharge
 - Post-discharge assessment using three questions
- Hand-off to community pharmacy partners with accurate medication list

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Where We Are?



What's Next?

- Health Information Exchange
- Managing multiple partners
- Moving transition success into community practice
- Redefining provider roles
- Breaking habits



Learnings

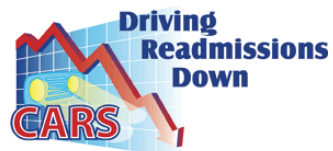
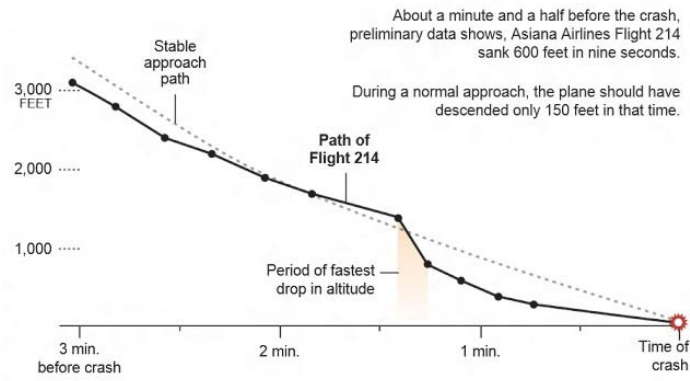
- Clear goals
- Partnerships & collaborations
- Create opportunity
- Take risk
- Fail fast

Vision without execution is hallucination – Henry Ford



An Uneven Descent

Source: FlightAware.com



Questions?

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