

ST. ROSE HOSPITAL PROJECT RED



*** PLEASE RETURN TO RED FOLDER IN CHART CAROUSEL ***

PROJECT RED Enhanced Admission Assessment Tool

RN: _____ Date: _____ Time: _____

Communication Barrier: _____

(Questions)	(Circle Yes or No)		(Comments)
Do you have a Primary Care Doctor?	YES	NO	
Do you have any questions about medications you are taking?	YES	NO	If yes, please resolve.
Do you know why you are taking these medications?	YES	NO	If no, please explain.
Do you refill your medications at a pharmacy?	YES	NO	
Do you eat healthy on a daily basis?	YES	NO	
Does patient need Dietary Consult?	YES	NO	If yes, please order... # _____

Patient Sticker

****NOT PART OF MEDICAL RECORD****

Bedside Nurse Project RED Admission Tool

Motivational Patient Comments



PATIENTS' COMMENTS



July Patients

**DEAR RN'S, THANK YOU FOR PROVIDING OUTSTANDING SERVICE!
OUR PATIENTS REALLY APPRECIATE IT! KEEP UP THE AWESOME WORK!**

"My stay was AWESOME. Everyone was very informative and explained things to me. When I needed help, I got it. The nurses are very good, I had a nice experience. St. Rose has a very good reputation"

"The people working at St. Rose are wonderful, very good people. My stay was excellent. I want to thank everybody, the nurses and staff, for taking good care of me"

"My husband liked his stay at St. Rose better than his stay at Memorial Hospital"

"My visit was perfect, everything was good"

"Everyone treated my mother really well; the doctors and staff were very nice"

"I like St. Rose very much; it's the only hospital I trust"

"Thank you so very much for everything you guys did for me. Thank you very much for checking up on me. Everyone was nice"

"You guys were great. You guys gave me special focus. St. Rose saved my life"

"Everyone was great, very nice, everyone is very attentive, no complaints"

MONTHLY
NEWSLETTER

January 2013

PROJECT RED

Happy New Year!

- Last year = Expansion and Growth
- This year = SUCCESS!

By the end of 2013 we need to reduce our readmissions by 30%. From 2011 – 2012 we have already reduced readmissions by 12%, let's keep up the great work!

What's New with Project RED...

- New patient boards are almost here!
5th & 4th floors only
- New Project RED Patient Care Advocate has joined us!
Maricela Hernandez, ext 2011, 4th floor.

We need your help!

Please help us by increasing patient EDUCATION and COMMUNICATION.

If you cannot communicate with patient please write the reason (ex: nonverbal) on top of the assessment form and turn in.

Questions ??

Please contact the Project RED Coordinator at extension 5080 with any questions!

UPDATES

We enrolled
228 patients in the
month of December!!!

Project RED would like to
thank our wonderful nurses
for your hard work!

RN's: Please don't forget to
print your name AND last
name on the assessment
sheet ☺

**SPECIAL THANKS TO
OUR TOP ENROLLERS!!**

Joycelyn Perenia
Shirleen Gubuan
Myline Dum Dumaya
Maria Pena

Please Check Your
Mailboxes!

Sharing Webinar Tips

PROJECT RED

TIPS TO IMPROVE PATIENT ENGAGEMENT

1. Start out slow, try not to complicate
2. Assess level of patient compliance and ability to understand
3. Speak at patient's level
4. Keep it simple!
5. Ask, don't tell
6. Repeat, Repeat, Repeat
7. Teach Back to assess understanding
8. Motivate patients and encourage self care

Monthly Newsletter to Staff

New Patient White Boards

To better communicate with patients!

St. Rose HOSPITAL *Excellence in Care*

ROOM# _____

DAY _____ DATE _____

 DOCTOR _____

 NURSE _____

 NURSE ASSISTANT _____



0 NO PAIN 2 MILD PAIN 4 MODERATE PAIN 6 SEVERE PAIN 8 VERY SEVERE 10 WORST POSSIBLE

DIETARY RESTRICTIONS Yes No

COMMUNICATION

QUESTIONS FOR YOUR DOCTOR

TODAY'S PLAN

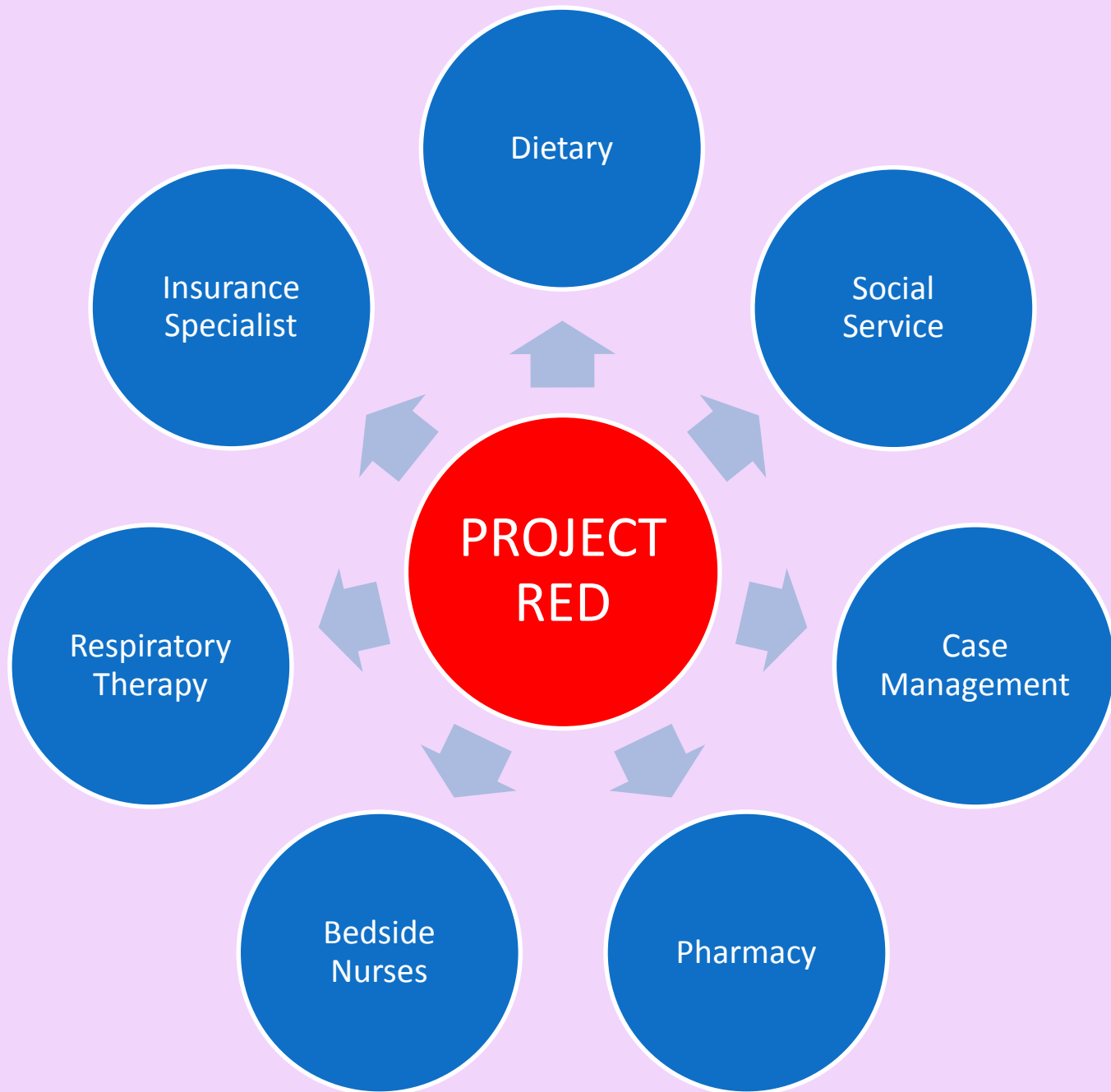
DISCHARGE PLAN

PLEASE CALL DON'T FALL 

WASH WITH SOAP AND WATER ONLY

ESTIMATED DISCHARGE DATE _____

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30-Day Readmission Rate

